

CV

1. **Name Surname** : Hacer ÖZGEN NARCI
2. **Date of Birth** : January 9, 1968
3. **Title** : Professor
4. **State of Education** : PhD.
5. **Current Institution** : Istinye University

Degree	Department	University	Date
Bachelor's Degree	School of Health Administration	Hacettepe, Turkey	1990
Master's Degree	Institute of Health Sciences	Hacettepe, Turkey	1993
PhD.	School of Allied Health Professions / Doctoral Programme in Health Services Organization and Research	Virginia Commonwealth, USA	2000

5. Academic Appointments

- Assistant Professor : 2005
Associate Professor : 2006
Professor : 2012

6. Theses Advised

6.1. Postgraduate Theses

- An Investigation of Decision-Making Styles and Associated Factors in the Public Healthcare Sector, 2017.
- An Assessment of Patient Safety Culture in An Accredited Private Hospital From the Point of Health Manpower, 2016.
- Assessment of the Opinions of Physicians Working in Education and Resarch Hospitals About the Effects of the SSK Health Facilities' Transfer to the Ministry of Health, 2007.

6.2. Doctoral Theses

- An Investigation of the Health and Economic Effects of Tobacco Control Regulations in United Arab Emirates, Hamdan Bin Muhammed Smart University, 2017-continue. (co-advisory role)
- Formation and Consolidation of Financial Data in Hospitals: A Model Proposal For Turkey, 2012.
- Analysis of Hospital Information Systems and a Model Proposal, 2006-2010.
- Assessing Vertical Equity in National Household Out-of-pocket Health Payments, 2008.

7. Publications

7.1. Articles published in internationally refreed journals (SCI, SSCI, Arts and Humanities)

- Hamidi, S., **Özgen Narci, H.**, Akinci, F., Nacakgedigi, O. (2015). Examining Health Care Spending Trends over a Decade: The Palestinian Case. *Eastern Mediterranean Health Journal*, 21(12), 811-820.

- **Özgen Narcı, H.**, Ozcan, Y.A., Şahin, İ., Tarcan, M., Narcı, M. (2015). An Examination of Competition and Efficiency for Hospital Industry. *Health Care Management Science*, 18, 407–418.
- **Özgen Narcı, H.**, Şahin, İ., Yıldırım, H.H. (2015). Financial Catastrophe and Poverty Effects of Out-of-Pocket Payments in Turkey. *The European Journal of Health Economics*, 16(3), 255-270.
- Şahin İ, Özcan, Y.A, **Özgen, H.** (2011). Assessment of Hospital Efficiency under Health Transformation Program in Turkey. *Central European Journal of Operations Research*, 19(1), 19-37.
- **Özgen, H.**, Şahin, B., Belli, P., Tatar., M., Berman, P. (2010). Predictors of Informal Payments for Health: The Case of Turkey. *Journal of Medical Systems*, 34(3), 387-396.
- **Özgen, H.**, Şahin, İ. (2010). Measurement of Efficiency of the Dialysis Sector in Turkey using Data Envelopment Analysis. *Health Policy*, 95(2-3): 185-193.
- Tatar, M., **Özgen, H.**, Şahin, B., Belli, P., Berman, P. (2007). Informal Payments in the Health Sector: A Case Study from Turkey. *Health Affairs*, 26(4), 1029-1039.
- Özcan, Y.A., **Özgen, H.** (2004). Longitudinal Analysis of Efficiency in Multiple Output Dialysis Markets. *Health Care Management Science*, 7(4), 253-261.
- **Özgen, H.** (2006). Does Chain Affiliation Make a Difference in Efficiency of Dialysis Providers in the USA? *Social Science and Medicine*, 62(9), 2112-2124.
- **Özgen, H.**, Ozcan, Y.A. (2002). A National Study of Efficiency for Dialysis Centers: An Examination of Market Competition and Facility Characteristics for Production of Multiple Dialysis Outputs. *Health Services Research*, 37(3), 711-732.
- Harris, J., **Özgen, H.**, Özcan, Y.A. (2000). Do Mergers Enhance the Performance of Hospital Efficiency? *Journal of the Operational Research Society*, 51(7), 801-811.

7.2. Articles published in other internationally refereed journals

- Tatar, F., Tatar, M., Sahin, I., Celik, Y., **Özgen, H.**, Ökem, G. (1998). Turkish Hospital Management At A Crossroads: Prospects for the Year 2000. *The Journal of Health Administration Education*, 16(3), 283-296.

7.3. Assertions presented in international scientific congresses and published in the proceedings

- Narcı, M., Ünal., E., **Özgen Narcı, H.** (2017). The Issue of Underinsurance in Turkish Health Sector. *Paper presented at the 11th Health & Hospital Management Congress*, Trabzon, Turkey, October 13-15.
- Gülay, H., **Özgen Narcı, H.**, Ergin, A. (2016). An Assessment of Patient Safety Culture in An Accredited Private Hospital From the Point of Health Manpower. *Paper presented at the 10th Health & Hospital Management Congress*, Ankara, Turkey, December 1 – 3.

- Ökem, Z.G., **Özgen Narci, H.**, Akıncı, F., Nacakgediği, O. (2016). The Extent of Equity in Out-Of-Pocket Health Payments in Turkey. *Paper presented at the EuHEA Conference*, Hamburg, July 13-16.
- **Özgen Narci, H.**, Tarcan, M., Sonsuz, A.A., Cezlan, E.Ç., Yiğit, P. (2016). Competitive Challenges of the Hospital Industry in Turkey. *New Challenges in Management & Business: Organization and Leadership*, Dubai, May 2.
- Özcan, Y.A., Şahin, İ., Tarcan, M., Narci, M., **Özgen Narci, H.** (2013). An Examination of Competition and Efficiency for Hospital Industry. *Informs Annual Meeting*, Minneapolis, Minnesota, USA, October 6-10.
- Tarcan, M., Tarcan, G.Y., **Özgen, H.** (2010). The Effect of Technology and Quality on Hospital Financial Performance: Assessment of Hospital Director Opinions in Ankara Provincial Centre. *Paper presented at the 2010 Annual Meeting of the Northeast Decision Sciences Institute*, Alexandria, Virginia, USA, March 26-28.
- Şahin, İ., Özcan, A.Y., **Özgen, H.** (2010). Assessment of Technical Efficiency and Total Factor Productivity of the Ministry of Health General Hospitals. *Paper presented at the 2nd International Congress on Quality and Performance in Healthcare Promoting Hospitals and Safety*, Antalya, Turkey, 461-477.
- **Özgen, H.**, Şahin, İ., Yalçın, Balçık, P. (2010). Effect of Out-of-Pocket Health Payments on Poverty. *Paper presented at the 2nd International Congress on Quality and Performance in Healthcare Promoting Hospitals and Safety*, Antalya, Turkey, 478-493.
- **Özgen, H.**, Şahin, İ., Gülcü, A. (2008). An Efficiency Analysis of University Hospitals Using Data Envelopment Analysis. *Proceedings of the Health and Health Administration Congress*, Antalya, Turkey, 115-124.
- **Özgen, H.**, Şahin, B., Belli, P., Tatar, M., Berman, P. (2008). Factors Associated with Informal Payments for Health Care. *Paper presented at the Health and Hospital Management Congress*, Antalya, Turkey, October.
- Uğurluoğlu, E., **Özgen, H.** (2008). Analysis of Factors Affecting Out-of-pocket Health Payments in Turkey. *Poster presented at Health and Hospital Management Congress*, Antalya, Turkey, October.
- Uğurluoğlu, E., **Özgen, H.** (2008). Assessing Vertical Equity in Out-of-pocket Health Payments in Turkey. *Poster presented at Health and Hospital Management Congress*, Antalya, Turkey, October.
- Tatar, M., **Özgen, H.**, Sahin, B., Belli, P., Berman, P. (2005). Formal and Informal Payments for Health in Turkey: Size, Composition, and Equity. *Poster presented at 2005 IHEA World Congress*, Barcelona, Spain, July.
- **Özgen, H.**, Özcan, Y.A. (2003). Longitudinal Analysis of Efficiency in Dialysis. *Invited paper presented at EURO/INFORMS Joint International Meeting*, Istanbul, Turkey, July.
- Özcan, Y.A., **Özgen, H.** (2000). Technical Efficiency in Renal Dialysis: An Application of Data Envelopment Analysis. *Paper presented at Institute for Operations Research and Management Sciences (INFORMS) Meeting*, San Antonio, USA, November.

- **Özgen, H., Özcan, Y.A.** (2000). Factors Associated with Efficiency in Producing Dialysis Treatments. *Poster presented at Association for Health Services Research 2000 Annual Meeting*, Los Angeles, USA, June.
- Harris, J., **Özgen, H., Özcan, Y.A.** (1998). Performance After Mergers: A DEA Study. *Poster presented at Association for Health Services Research 15th Annual Meeting*, Washington, DC, USA, June.

7.4. International books published, or chapters from a book

- Özgen, H. (2009). Technical Efficiency in the Dialysis Industry. The Roles of Market Structure and Facility Conduct, *VDM Publishing House*, USA.

7.5. Articles published in national refereed journals

- Uğurluoğlu, E., **Özgen, H.** (2010). Assessment of Equity in Out-of-Pocket Health Expenditures. *Ankara Üniversitesi Dikimevi Sağlık Hizmetleri Meslek Yüksekokulu Dergisi*, 9(1), 53-65.
- Uğurluoğlu, E., **Özgen, H.** (2008). Health Services Financing and Equity. *Hacettepe Sağlık İdaresi Dergisi*, 11(2), 133-159.
- **Özgen, H., Tatar, M.** (2008). Informal Payments in Health Services Financing. *Hacettepe Sağlık İdaresi Dergisi*, 11(1), 103-132.
- **Özgen, H.** (2007). Out-of-pocket Payment in Health Services Financing: What is it? Why is it Important? *Hacettepe Sağlık İdaresi Dergisi*, 10(2), 201-228.
- **Özgen, H., Tatar, M.** (2007). Cost-Effectiveness Analysis As An Efficiency Evaluation Technique in the Health Sector and the Case of Turkey. *Hacettepe Sağlık İdaresi Dergisi*, 10(2), 109-137.
- **Özgen, H., Şahin, İ.** (2003). An Assessment of the Growth and Productivity of the Dialysis Sector in Turkey. *Hacettepe Sağlık İdaresi Dergisi*, 6(1), 59-88.
- **Özgen, H.** (2002). Transaction Costs Theory: Contracting or Vertical Integration in Undertaking Health Care Related Transactions? *Amme İdaresi Dergisi*, 35(2), 49-59.
- Şahin, İ., **Özgen, H.** (2000). Comparative Efficiency Analysis of Health Ministry General Public Hospitals. *Hacettepe Sağlık İdaresi Dergisi*, 5(3), 41-61.
- **Özgen, H., Çelik, Y., Tezcan, S.** (1995). The Costs of Nosocomial Infections to Patients in Intensive Care Units of Internal Medicine, Neurosurgery, and General Surgery in Hacettepe University: A Descriptive Study. *Toplum ve Hekim*, 10(69-70), 131-141.
- Tatar, F., Tatar, M., Şahin, İ., **Özgen, H., Çelik, Y., Ökem, G.** (1995). Hospital Administration in the Year 2000: Administrators' Views of Future Issues and Knowledge-Skill-Abilities Required for Success. *Toplum ve Hekim*, 10(69-70), 19-31.
- **Özgen, H.** (1995). What Does Quality Mean in Health Care?: An Assessment of the Patient Satisfaction Aspect. *Toplum ve Hekim*, 10(69-70), 47-53.

7.6. Assertions presented in national scientific congresses and published in the proceedings

- **Özgen, H.**, Şahin, İ., Yalçın, Balçık, P. (2010). Catastrophic Out-of-Pocket Health Expenditure and Its Determinants. *Paper presented at the 4th Health and Hospital Management Congress*, Antalya, Turkey, February 4-7.
- **Özgen, H.**, Şahin, İ. (2010). Technical Efficiency of the Dialysis Sector. *Paper presented at the 4th Health and Hospital Management Congress*, Antalya, Turkey, February 4-7.
- **Özgen, H.**, Şahin, İ. (2001). Growth of Dialysis Industry in Turkey and Some Insights About Its Performance. *Paper presented at 18th National Conference on Nephrology, Hypertension, Dialysis, and Transplantation*, Capadokia, Turkey.
- Kocadağ, Z., **Özgen, H.** (1995). Total Quality Management: A Model Proposal for the Ministry of Health Hospitals. *Paper presented at the First Symposium on National Health Organizations and Hospital Management*, Dokuz Eylül University, İzmir, Turkey.

7.7. Other publications

- Mollahaliloğlu, S., **Özgen, H.** et al. (2006). Turkey National Health Accounts Household Health Expenditures 2002-2003. *Ministry of Health of Turkey*, Ankara, (Book).
- **Özgen Narıcı, H.** (2017). Financial Risk Protection and Health Financing System in Turkey. In: Health Diplomacy. *Medipol University*, (Book Chapter).
- **Özgen Narıcı, H.** (2017). Measures of Burden of Disease and Life Expectancy. In: Health Diplomacy. *Medipol University*, (Book Chapter).
- **Özgen Narıcı, H.** (2015). Health Financing. In: Health Economics, Solak, M. (ed.), *Anadolu University Publication*, (Book Chapter).
- **Özgen Narıcı, H.** (2015). Research Types. In: Research and Assessment in Health Services. Solak, M. (Ed.), *Anadolu University Publication*, (Book Chapter).
- **Özgen Narıcı, H.** (2012). Efficiency in Healthcare Organizations. In: Operations Management in Healthcare Organizations, Şahin, İ. and Özgen Narıcı, H. (eds.), *Anadolu University Publication*, (Book Chapter).
- **Özgen Narıcı, H.** (2012). Project Management in Health. In: Operations Management in Healthcare Organizations, Şahin, İ. and Özgen Narıcı, H. (eds.), *Anadolu University Publication*, (Book Chapter).
- Özcan, Y.A., **Özgen, H.**, Morey, R.C. (2001). Hospitals. In: Encyclopedia of Operations Research and Management Science. Ed. S. Gass and C.M. Harris, Centennial edition, 370-372, *Kluwer Academic Publishers*, Massachusetts, (Item in Encyclopedia).
- Özcan, Y.A., **Özgen, H.**, Flagle, C.D. (2001). Medical Practice and Health Care Management. In: Encyclopedia of Operations Research and Management Science. Ed. S. Gass and C.M. Harris, Centennial edition, 503-508, *Kluwer Academic Publishers*, Massachusetts, (Item in Encyclopedia).
- **Özgen Narıcı, H.** (2017). Out-of-Pocket Health Payments: Projections from Past to Future. *SD Sağlık Düşüncesi ve Tıp Kültürü Dergisi*, (in press).

- **Özgen Narıcı, H.** (2017). Health Behaviour, Health Economics and Health Policy. *Uzman Yaklaşım*, 1, 58-60.
- **Özgen Narıcı, H.** (2016). Informal Out-of-Pocket Health Payments. *SD Sağlık Düşüncesi ve Tıp Kültürü Dergisi*, 38, 66-69.
- **Özgen, H.** (2008). Strategic Management of Public and Private Hospitals. *Sağlık Yönetimi ve Eğitimi Dergisi*, 1(5), 58-60.
- Özcan, Y.A., **Özgen, H.** (2001). Observations from American Health Insurance System for Health Insurance Policy. *Yeni Türkiye Dergisi, Özel Sağlık Sayısı*, 7(40), 1494-1514.
- **Özgen, H.**, Ersoy, K. (1995). A Brief View for the Evolution of Quality in Health Care Services. *Kalite Dergisi*, 4(13), 5-9.
- Akgün, A., Çelik, Y., **Özgen, H.**, Ağırbaş, İ. (1995). Time Management: How Do Hospital Managers Manage Their Time? *Hacettepe Sağlık İdaresi Dergisi*, 3(1), 1-20.
- **Özgen Narıcı, H.**, Şahin, İ. (2013). Assessment of the Effect of Competition in the Hospital Industry on Technical Efficiency. *Project report submitted to the Scientific and Technological Research Council of Turkey*, (Project report).
- Şahin İ., **Özgen, H.** (2011). Household Health Expenditure Survey. *Final project report for Ministry of Health*, (Project report).
- **Özgen, H.**, Şahin, İ., Yalçın, Balçık, P. (2010). Assessing Catastrophe and Poverty Impact of Out-of-Pocket Health Payments in Turkey. *Final report for Hacettepe University Scientific Research Unit*, (Project report).
- **Özgen, H.** (2009). Assessing the Results from Household Health Expenditure Pilot Survey. *Final Report for Turkey Statistical Institute (TurkStat)*, (Project report).
- Şahin, İ., **Özgen, H.** (2009). Assessing the Results from the First Phase of Household Health Expenditure Survey. *Project Report for Ministry of Health*, (Project report).
- **Özgen, H.** (2008). Improvement of Turkey Household Out-of-pocket Health Expenditure Statistics. *Final report for Turkish Statistical Institute (TurkStat)*, (Project report).
- **Özgen, H.**, Yalçın, P. (2005). Study for the Analysis of Turkey National Health Accounts Household Health Expenditures 2002-2003 Data. *Final Report for the Turkey MoH Refik Saydam Hygiene Center*, (Project report).
- Tatar, M., **Özgen, H.**, Şahin, B., Belli, P., Berman, P. (2004). Formal and Informal Household Spending on Health: A Case Study From Turkey. *Final Report for Merck Sharp and Dohme*, (Project report).

8. Projects

Project Title : Assessment of Informal Out-of-Pocket Health Payments
Role : Project Manager
Funding Agency : The Scientific and Technological Research Council of Turkey
Project Date : 2016-present

Project Title : Assessment of the Effect of Competition in the Hospital Industry on Technical Efficiency
Role : Project Manager
Funding Agency : The Scientific and Technological Research Council of Turkey
Project Date : 2011-2013

Project Title : Improvement of Health Care Statistics. Mission Task: Analyzing the Household Health Expenditure Survey Data for International Reporting on National Health Accounts
Role : Consultant
Funding Agency : Turkish Statistical Institute with funds from European Union
Project Date : 2010

Project Title : Assessing Catastrophe and Poverty Impact of Out-of-Pocket Health Payments in Turkey
Role : Project Manager
Funding Agency : Hacettepe University Scientific Research Unit
Project Date : 2009-2010

Project Title : Upgrading the Statistical System of Turkey (USST II) – Technical Assistance to the Project Implementation Team and Selected Statistical Areas. Mission Task: Analyzing the Pilot Study and Preparation of the Field Application Studies on Household Health Expenditure Survey
Role : Consultant
Funding Agency : Turkish Statistical Institute with funds from European Union
Project Date : 2009

Project Title : Upgrading the Statistical System of Turkey (USST II) – Technical Assistance to the Project Implementation Team and Selected Statistical Areas. Mission Task: Preparation of the Pilot Studies on Household Health Expenditure Survey
Role : Consultant
Funding Agency : Turkish Statistical Institute with funds from European Union
Project Date : 2009

Project Title : Upgrading The Statistical System & Phase II – Improvement of Hospital and Health Expenditure Statistics
Role : Consultant
Funding Agency : Turkish Statistical Institute with funds from European Union
Project Date : 2008-2009
Project Title : Household Health Expenditure Survey
Role : Researcher
Funding Agency : Turkey Ministry of Health

Project Date : 2008-2011

Project Title : Analysis of Turkey National Health Accounts Household Health Expenditures 2002-2003 Data

Role : Consultant

Funding Agency : Turkey Ministry of Health Refik Saydam Hygiene Center with Funds from SUVAK (New Hope in Health) foundation

Project Date : 2005

Project Title : Formal and Informal Health Expenditures: A Case Study From Turkey

Role : Researcher

Funding Agency : Harvard University School of Public Health, International Health Systems Group and Merck Sharp and Dohme

Project Date : 2002-2004

Project Title : Turkey National Health Accounts 1999-2000

Role : Event Coordinator and Involvement in the Household Health Expenditure Survey

Funding Agency : Turkey Ministry of Health with Funds from the World Bank

Project Date : 2001-2004

Project Title : Green Card Research

Role : Interviewer

Funding Agency : Turkey Ministry of Health

Project Date : 1993

Project Title : Study of Performance Measurement in Hospitals

Role : Field Assistant

Funding Agency : Turkey Ministry of Health

Project Date : 1990

9. Administrative Services

Task	Organization	Date
<i>Department Head</i>	Istinye University Sectoral Development Department	2018-present
<i>Department Head</i>	Istinye University Faculty of Economics, Administrative and Social Sciences Health Management Department	2017-present
<i>Faculty Board Member</i>	Istinye University Faculty of Health Sciences	2017-present
<i>Faculty Board Member</i>	Istinye University Faculty of Economics, Administrative and Social Sciences	2017-present
<i>Educational Committee Member</i>	Istinye University	2017-present
<i>International Relations</i>	Istanbul Medipol University	2016-2017

<i>Coordinator</i>	School of Health Sciences Health Management Department	
<i>EFMD Programme Accreditation System (EPAS) Project Leader</i>	Istanbul Medipol University School of Health Sciences Health Management Department	2015-2017
<i>Department Head</i>	Istanbul Medipol University School of Health Sciences Health Management Department	2014-2015
<i>Faculty Board Member</i>	Istanbul Medipol University School of Health Sciences	2014-2017
<i>Department Head</i>	Acıbadem University School of Health Sciences Health Management Department	2012-2014
<i>Faculty Board Member</i>	Acıbadem University School of Health Sciences	2012-2014
<i>Certificate Coordinator</i>	Acıbadem University	2012-2014
<i>Deputy Erasmus Coordinator</i>	Hacettepe University School of Health Administration	2005-2006

10. Professional Affiliations

- European Health Management Association
- Health Economics and Policy Association
- Association for Assessment and Accreditation of Health Sciences Programmes

11. Fellowships and Awards

- The James W. Begun Award for Excellence in Doctoral Studies, Virginia Commonwealth University, USA, 2001

12. Please fill out the chart below for undergraduate and graduate courses you have given in the last 2 years

Undergraduate Level

Academic Year	Semester	Course	Weekly Course Hours		Number of Students
			Theoretical	Practical	
2017-2018	Fall	Basic Health Knowledge & Medical Terminology	3	-	13
	Spring	-	-	-	-
2016-2017	Fall	Health Economics	3	-	93
	Spring	Efficiency in Health Sector	2	-	45
		Professional Practice	-	24	13
2015-2016	Fall	-	-	-	-
	Spring	Efficiency in Health Sector	2	-	49

Master's Level

Academic Year	Semester	Course	Weekly Course Hours		Number of Students
			Theoretical	Practical	
2017-2018	Fall	Research Methods	3	-	9
	Spring	-	-	-	-
2016-2017	Fall	Health Systems Organization (Thesis)	3	-	28
		Health Systems Organization (Without Thesis) (English)	3	-	11
		Thesis	-	65	4
	Spring	Thesis	-	65	4
2015-2016	Fall	Health Systems Organization (Thesis)	3	-	28
	Spring	Thesis	-	65	4

Doctorate Level

Academic Year	Semester	Course	Weekly Course Hours		Number of Students
			Theoretical	Practical	
2016-2017	Fall	Health Economics	3	-	5
		Dissertation	-	120	1
		Research Methods	3	-	5
	Spring	Dissertation	-	120	1
2015-2016	Fall	Research Methods	3	-	15
	Spring	Research Methods	3	-	12