

# VOLKAN TURKYILMAZ

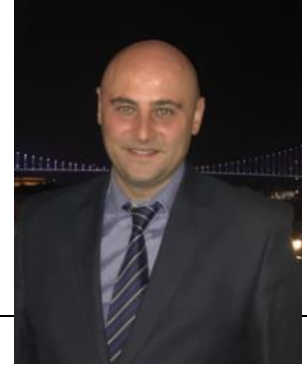
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<http://kurumsalbtstratejisi.wordpress.com/>

[www.DijitalDonusumPRO.com/](http://www.DijitalDonusumPRO.com/)

Sisli / İSTANBUL



## PERSONAL INFORMATION

- Date of Birth: 1980
- Marital Status: Married
- Military Status: Completed
- Driver Licence: B Class

## EDUCATION

- Karadeniz Technical University **Electrical-Electronics Engineering** 1997-2002
- Taksim Atatürk Anatolian High School **Mathematics** 1993-1997

## WORK EXPERIENCE (18 years)

**11.2017 – Present NK TECHNOLOGY Certified Digital Transformation Partner, Trainer, Founder**

### Certified Digital Transformation Manager

- Digital Transformation Training
- Leadership
- IT Management
- Team Management
- Project Management (DX, Infrastructure, ERP, CRM, Portal etc.)
- Business Process Consultancy

The value adding member of the group named "CIO Group" when he was Head of IT. He organized events to CIO Group on Emerging Technologies based on volunteerism.

Has over 15+ years of enterprise business experience; Production, Retail, Wholesale, E-Commerce, Media, Health, Education, Textile sectors. Managed Projects of international and multi-stakeholder companies.

In addition to Microsoft Dynamics 365 ERP training, he provides "Project Consulting Service" in the process of "Enterprise Software Solutions" from the vendor selection phase to the project live migration.

**10.2017 – Present Bahcesehir University | WISSEN Enterprise Solutions Architect & Trainer**

- ERP Training Curriculum & Content Creation
- European Union Project Management
- Managing Business Solutions
- Managing Infrastructure
- Digital Transformation
- Re-Designing Infrastructure, Learning Methods and Systems
- Emerging Technologies Strategy Development

### 03.2016 – 08.2017 KARACA A.Ş. IT MANAGER

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#### Companies;

KARACA ZUCCACIYE	<a href="https://www.krc.com.tr">https://www.krc.com.tr</a>
KARACA-HOME COLLECTION	<a href="https://www.karaca-home.com">https://www.karaca-home.com</a>
EMSAN	<a href="https://www.emsan.com.tr">https://www.emsan.com.tr</a>
JUMBO	<a href="https://www.jumbo.com.tr">https://www.jumbo.com.tr</a>
COOKPLUS	<a href="https://www.cookplus.com">https://www.cookplus.com</a>

#### Team Management:

Managing inhouse and outsource team members by SCRUM & Agile Method

#### IT Strategy & Management:

Development & Transfer of technology for corporate strategy

#### Business Focused Systems:

ERP, CRM, BPM, DWH, BI, B2C, B2B, Retail POS, SCM, e-Invoice, 3PL, Collaboration, Portal, Workflow, Middleware, PACS, ITSM etc.

#### Infrastructure Systems:

Data Center, Network, Inventory, Server, Storage, Business Continuity, Disaster Recovery, Security, Cloud

### 06.2014 – 02.2016 RE GRUP IT MANAGER

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RE Grup and Subsidiaries, Enterprise Infrastructure/Hardware/Software Projects. Managing IT with 6 employee in-house.

#### Companies;

- Menba Holding
- RE Grup
- Mercansoy Otomotiv
- Maranta Motorlu Araclar
- RE-Teks Tekstil
- REM Orme
- Maranta GUSTO Gida
- Helal Et Hayvancılık
- Evre Yıkama
- EM Store Retail
- RE Grup Insaat
- Maranta Insaat
- GASTURK Dogalgaz
- REYPET Petrol
- Tepa Tibbi ve Elektronik Ürünler
- ORTEPA Ortopedik ve Tibbi Ürünler
- Kardiosis Kardiyolojik Tanı Sistemleri

#### Projects:

##### RE Grup Business Oriented Systems

- Re-Designing ERP System for Cost & Order Management
- Yapi Kredi Bank Real Time Account Monitoring
- Migration to Database based Payroll System (LOGO Bordro)
- Integration between ERP Accounting and Payroll System
- Contract Management Application
- Online Credit Card Payment System / B2B
- Restructring Restaurant Software (Protel, Micros, MC, EM, Handheld Terminals)
- Going Live on Workflow Engine (EBA, Bimser)
- Mobile Sales, Orders Management
- Warehouse Management with Handheld Terminals
- Campaign Management
- Commission Module
- Real Time Sales and Cost Reporting (on Maps and Cubes)
- Ticket System, Recording of daily activities of the IT team
- Customer Credit Risk/Limit Management
- Sales Forecast and Budget Management(Revenue side)
- Critical Path (Manufacturing Wofkflow)

- Automatic Invoice Balancing
- Task Management based on Workflow

**RE Grup IT Infrastructre Transformation (12 Locations)**

- Active Directory Setup, CorporateAntivirus, Microsoft SAM Licensing
- Layer3 Switch, VLAN setup, Internal Network(LAN) Regulation
- Re-Designing DataCenter (5 System Rooms)
- Firewall (Migration from Endian/PFSense to Cyberoam)
- WIFI Hotspot
- Storage(NAS System)
- Printer/Copier Centralization (MyQ)
- Enterprise Internet (Metro), WAN Configuration, Site to Site VPN
- Domain&Hosting Consolidation
- Help Desk&Ticket Solution
- IT Inventory Management
- Cloud Backup (MS Azure)
- Virtualization (Migration from Citrix XEN Center to Hyper-V)
- E-Mail (Migration from On-Premise Zimbra to Office 365)
- Enterprise Backup Solution

**01.2014 – 06.2014 INNOVA TAX FREE - TURKEY IT MANAGER**

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- IT Infrastructre Design&Implementation
- Going Live on Workcube ERP
- Functional analysis of TAX Free, Outsource Software Project Mngament

**04.2011 – 01.2014 IHLAS HOLDING**

**04.2013 – 01.2014 IHLAS HOLDING Corporate Development Manager**

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Ihlas Holding and Subsidiaries, Enterprise IT Software Implementations (ERP, CRM, BI, Portal etc.)  
 Managing the activity of four project managers and team members (12-18 employee).

- I. ERP Projects
- II. CRM Projects
- III. Software Development Projects
- IV. Bussiness Intelligence & Portal Projects
  - Leading all phases of projects. (Initiation, Product-Vendor Selection, Planning-Design, Execution-Control, Deployment-Completion)
  - Managing IT staff, including recruitment, supervision, scheduling, development, evaluation
  - Connecting with BPOs and Super-Users, ensuring that BPOs and Super-User understand the overall Projects (ERP, CRM, Portal etc.) procedures, standard and resources.
  - Project resource planning and realization processes to be followed
  - Sharing the project progress and status of the steps with steering committee or executive management.
  - Designing the organization chart of the project, Sharing requirements analysis, scope, cost, objectives, risks, etc.. with senior management and stakeholders
  - Coordination between Vendors, Consultants, Developers, Key users, Business units, Outsource team members, Steering committee, Management team
  - Representing the projects of managemet inside and outside of the group

**Projects:**

- Turkish Newspaper SAP ERP/CRM Support (PP,PM,QM,SD,MM,FI,CO, BW,BI,CRM) (150 users)
- Turkiye Newspaper SAP CO CCA / PCA Going Live and Support
- Ihlas Printing Lean Manufacturing and 5s AS-IS Analysis
- Ihlas Holding SAP HR Going Live and Support (Holding and 20+ Subsidiaries) (80 users)
- Ihlas Holding Management Cockpit (20+ Companies)
- Ihlas Holding Business Intelligence and Dashboard Project
- Ihlas Holding Sharepoint Portal Project
- Ihlas Marketing SAP AS-IS Analysis (Business Blueprint ) (1.500 users)
- TGRT Television SAP AS-IS Analysis (Business Blueprint ) (100 users)

- Personnel Attendance Control System (Holding and 20+ Subsidiaries) (5.000 users)
- IT Help Desk and Service Management System (ITSM, Help Desk)
- Ihlas News Agency (Dealer Reseller Management System)

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**04.2012 – 04.2013 IHLAS HOLDING SAP Project Manager**

- Designing Project plan, Executing initiation, execution, control and closing phases
- Resource planning, time and budget planing in accordance with the objectives within the scope of work to be done.
- Working collaboratively with corporate strategy liaisons to support and execute project deliverables.
- Monitoring and tracking the progress, maintaining project documents, and creating weekly status reports.
- Managing a program plan that involves a large number of team members. Contributing to performance management of a matrixed team.
- Ensuring the creation of project documents. User manuals, training documents and Bussiness Process Management documentation.
- Communicating verbally and in writing with various audiences, including executive management.

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**04.2011 – 04.2012 IHLAS HOLDING SAP PP / PM Consultant**

- Analysing responsibility of the the bussiness process, understanding and designing workflow, Creating business blueprint.
- Customizing and testing SAP ERP system, user training, error correction and user documentation
- In de process of project support, handling additional user requests within the framework of the project guidelines.
- Classification of errors from users and conduct joint studies on the solution.
- In order to increase the effectiveness of business analysis and work simplification, collaboration with other units, improving methods, developing system on ABAP.

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**11.2009 – 04.2011 ERGUVAN Software (4T) Software Development Team Leader**

- Medin 2 HIS connects people to the right technology and processes to accelerate innovation.
- Managing the software team and maintain conduction with in developers, key users, project managers, support team.
- Proposing frameworks, technologies and standards for development and implementation of software products
- Leading next generation architecture development using leading edge approaches.
- Executing milestones in a fast-paced setup that is constantly faced with requirement that may stretch capacity
- Classifying user requests, assigning to related technical team members.
- Integration within goverment related modules. (Medula, MKYS, MHRS, PACS, HL7etc.)

**Projects :**

- Istanbul Education and Research Hospital (Health and financial process) 1.000+ Medin2 users
- Bakirkoy Education and Research Hospital (Health and financial process) 1.000+ Medin2 users
- Digital Archiving Integration
- Equipment & Device Management System
- Online Appointment System Integration
- MEDULA integration

**Technologies used :**

- MS Visual Studio .net , ASP.net, C#.net, MS SQL Server, Delphi, Oracle 10g/11g, TOAD, SQL Navigator, SQL+, PL/SQL Developer, Team Source, Team Foundation Server, Mantis, MS Project, Sharepoint

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**06.2007 – 04.2009 Verimsoft Software - Nebim ERP Partner Senior Software Developer**

- Consulting and Training on Nebim ERP Modules (Retail, Finance, Accounting, Material Management, Invoice, Production Planning, Human Resources etc.)
- Designing and Developing other custom projects in according to needs of customers.

**Projects:**

B2B, B2C Online system integration, Barcode design, Dynamic web reporting, Mobile device development, Business Intelligence, Consolidation between systems, Excel VBA Macro reports etc.

**Technologies used :**

MS SQL Server , MS SQL Analysis Services , Data Transformaiton Services, MS Visual Studio, ASP.net (VS2K5) .net Mobile, Delphi ,Nebim Winner, Halojen ,Crystal Reports 10 ,Excel VBA – Makro

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**04.2006 – 06.2007 Mode İhanlar Textile - CABANNA IT Manager**

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- Developing and implementing the Business / IT Strategy alignment
- Managing financial aspects of the IT Infrastructure, including purchasing, budgeting and budget review
- Establishing all IT policies and procedures, including those for architecture, security, disaster recovery, standards, purchasing and service provision
- Negotiate and administer vendor, partner, outsourcer and consultant contracts and service agreements
- Practicing asset management for IT hardware, software and equipment

**Projects:**

- Active Directory and Security
- Nebim ERP with Staged Manufacturing ( 50 users)
- B2B System Development
- 11 Retail Store Integration to ERP
- Business Intelligence

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**10.2004 – 04.2006 Ramsan Computer - Nebim Partner Software Developer**

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- Customizing Nebim ERP according to the customers operations
- Process improvement in operations of 100+ companies
- Planning, training, implementing tasks

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**10.2002 – 10.2004 Executrain of Turkey Free Lance Trainer**

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- Educating Word, Excel, PowerPoint, Access on Basic-Intermediate-Advanced-level (1.000+ participants)
- Training the employees of A+ class companies
- Workshops on custom expectations of companies.
- Also worked at Bilginc IT Academy and Bilge Adam part time

## LANGUAGE SKILLS

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Language	Level	Institute
English	Advanced	KTU Foreign Languages School (1 Year)

## CERTIFICATES

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**DIGITAL BUSINESS TRANSFORMATION MANAGEMENT**

<https://www.credential.net/Ovts344j>

CXO Transform – 20.11.2018

**SAP ABAP Advanced Business Application Programming**

Medyasoft Bilimer 02.04.2009 - 03.06.2009 (120 Hours)

**OCP-DBA (Oracle Certified Professional For Database Administrator) (Oracle)**

Bilginc IT Academy - 18.03.2010

**NAE Nebim Certified Application Expert ( NEBİM Uygulama Uzmanı )**

Nebim Software - 01.06.2008

**ASP.net , SQL Server, C# Design Patterns**

BT Academy - 17.09.2010

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# CERTIFICATE OF EXCELLENCE

**Volkan Türkyılmaz**

Has passed the CXO Transform examination in Digital Business Transformation Management

They have therefore been awarded this certificate in

**DIGITAL BUSINESS TRANSFORMATION MANAGEMENT**



  
Executive Director  
CXO Transform



November 20, 2018

Certificate: 12177735

